



Parent and Supporter Guidebook

PRESIDENT'S WELCOME

Dear Families and Supporters,

Welcome to Cal State Fullerton! Your encouragement and guidance play a vital role in our students' achievements, and we look forward to partnering with you in the years ahead.

As your student embarks on their academic path, they are now part of a diverse and dynamic campus community committed to supporting their development. At Cal State Fullerton, opportunity and innovation come together to shape their academic journey and prepare them for the future.

This Parent and Supporter Guidebook serves as a resource for you, with valuable information to help you support your student and stay connected with the campus community. We hope it will help you navigate the various ways you can assist in their educational and personal endeavors during their time here.

We encourage you to remain involved in your student's progress, offer support in their academic and personal development, and be an active partner in their collegiate experience.

Together, we will support your student's achievements and well-being, and we're excited to have you as part of this exciting chapter. Go Titans!

Sincerely,
Ronald S. Rochon
President



We Are Titans

1957

Founding Year

12th

CSU
Established

343K

Alumni

18

Division 1
Athletic Teams

No. 6

Top Performer
on Social
Mobility
*U.S. News &
World Report
(2025)*



CSUF awarded Seal of Excelencia for
intentionally serving Latinx students
and for demonstrating positive
student outcomes

*Excelencia in Education
2024-2027*

Top 5

Best Bang for the Buck
College in the West
*Washington
Monthly (2025)*

No. 4

College with the
Most Transfer
Students
*U.S. News & World
Report (2025)*

5 stars

Best Colleges in
America
Money (2025)



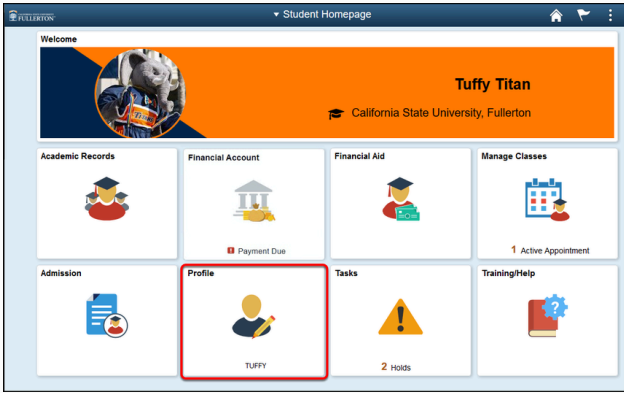
FAMILY EDUCATIONAL RIGHTS AND PRIVACY ACT (FERPA)

What is FERPA?

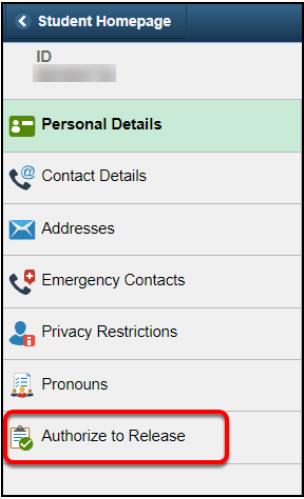
FERPA is the Family Educational Rights and Privacy Act (FERPA) and it is a Federal law that protects the privacy of student education records.

FERPA prohibits Cal State Fullerton from sharing student information with anyone other than the student. Only the student can grant someone to access their information by submitting an Authorization to Release form via their student portal.

1. Click on the Profile tile.



2. Click on Authorization to Release.



For more information on FERPA and how to submit the Authorization to Release form, please scan the QR code to visit the Office of Financial Aid's website.

CSUF Lingo to Know!

Starting college is exciting—and it comes with a whole new language! Here's a little cheat sheet to help you stay in the loop with your Titan:

- College: CSUF has 8 academic colleges so when you hear your student say "my college" it's where their major is held. For example: a student who is majoring in Psychology, is apart of the College of Humanities and Social Sciences.
- University: Cal State Fullerton is the University
- Canvas: The online learning platform where students get assignments, class info, and communicate with professors.
- GE: General Education requirements that all students complete as part of their degree.
- Semester: CSUF runs on a semester system (Fall & Spring is a full academic year; Summer is optional)
- Counselor: This refers to a counselor or therapist at Counseling and Psychological Services, which offers group and individual counseling sessions. This is different than an Academic Advisor, who helps with class registration and major exploration, and it's also different from a Career Counselor, who helps with internship and job searches and professional growth.

College Support Tips for Parents/Supporters

At the beginning of your students' college journey, they will experience a lot of change, and so will you! During this adjustment period, consider the following:

- Understanding your student may have mixed emotions: excitement + anxiety is very common.
- If your student is experiencing homesickness, suggest regular check-ins and consider sending them a care package of their favorite items.
- Getting involved on campus is a great way for students to feel connected. Encourage campus engagement by joining a student club, attending campus events, or connecting with a resource center on campus.
- Many students hesitate to seek help. If your student seems like they could benefit from support on campus, normalize getting support and remind them of the services below:
 - Visiting their professor's office hours
 - Tutoring services
 - Counseling and Psychological Services
 - Career Readiness Services
 - Disability Support Services

TITAN FAMILY NETWORK

SUPPORTING YOU AND YOUR TITAN EVERY STEP TO GRADUATION!

The Titan Family Network offers dedicated support services, communication and event opportunities to help you stay informed throughout your student’s college experience.

TITAN FAMILY NETWORK MEMBERSHIP

Your membership is valid the entire time your student enrolled at CSUF. The \$50 one-time membership fee includes:

- Monthly e-newsletter
- Invitations to virtual and in-person CSUF events
- Opportunities to volunteer with the CSUF community
- Additional reminders about important deadlines including scholarships, registration, etc
- Virtual Q&A sessions addressing topics, such as financial aid, housing, academic support, etc
- Access to staff that can provide guidance and navigate resources

CONTACT INFORMATION

Phone: (657) 278-2958
Email: titanparents@fullerton.edu

JOIN TODAY!



Alumni Association



OVER
340,000
ALUMNI

TEN
\$2,500
SCHOLARSHIPS



CSUF | Alumni

ABOUT THE ALUMNI ASSOCIATION

The CSUF Alumni Association is committed to student success and fostering a lifelong relationship with their university. We tap into our alumni network of over 343,000 graduates to support our students.

ENGAGE & PARTICIPATE

Encourage your student to connect with the Office of Alumni Engagement before they graduate. We offer:

- Networking events
- Professional panels and workshops
- 1:1 student-alumni connections
- Events promoting Titan Pride
- \$2,500 scholarships
- \$1,000 graduating student awards

FEATURED EVENTS

If you are an alumnus/a, here are ways you can participate with us

- | | | |
|----------------------|------------------------|-------------------------|
| • Dodgers Night | • Alumni Mixers | • Regional Events |
| • Angels Night | • Titan Tailgate | • Tasting Events |
| • Appreciation Night | • Titan Tools For Life | • Dinner with 12 Titans |

For more info, scan the QR code below:



CAMPUS RESOURCES

Titan Hub

The Titan Hub provides many important services that will support your student throughout their journey at CSUF. The Titan Hub is a centralized space that connects students with a group of friendly and supportive information specialists. Get help regarding: Admissions, Dean of Students Services, Financial Aid, Registrar, Scholarships, and Student Business Services (SBS).

Below are descriptions of a few offices that may resemble each other but have different functions depending on what you and your student are needing.

Financial Aid

- Financial Aid is essential for most students planning to attend CSUF; it is money to help pay for college through grants, work-study, scholarships and loans.

Registrar

- The Registrar facilitates registration, makes updates to academic records, evaluates transfer credit, and provides services, such as transcripts and enrollment verifications.

Student Business Services

- Student Business Services (SBS) is responsible for managing student financial transactions. SBS helps students understand and handle their tuition, fees, payments, and other financial obligations related to their enrollment.

Whether it's in-person, online, or over the phone they are happy to assist. For more information, visit their website.



U.S. Bank

Located inside the Titan Shops, U.S. Bank is proud to be part of the CSUF community, supporting students with everyday banking solutions, financial wellness tools, and long-term planning support. We are your on-campus resource for convenient and personalized banking services.

Smart Money Management: U.S. Bank Smartly Checking + Smartly Savings

- The U.S. Bank Smartly Checking and Smartly Savings accounts offer students a convenient way to manage daily expenses and start saving money. The checking account handles everyday spending, while the free savings account earns interest—even on small balances—helping students work toward financial goals with ease.
- Cal State Fullerton students can link their Titan Card to a U.S. Bank checking account, turning it into a debit card. This makes it easy to access money, make purchases, and manage finances using the same card they use on campus.

Financial Learning Made Easy: U.S. Bank Financial IQ Student Center

- The U.S. Bank Financial IQ Student Center is a free online resource that helps students build key financial skills through interactive tools, articles, and quizzes. It covers topics like budgeting, saving, debt management, and credit building to support smart financial decisions in college and beyond.
- Meet with our on-site banker for one-on-one guidance, whether you're planning for next semester or your financial future.

Campus Convenience: Financial Guidance and Scholarship Opportunities

- We invest in the Titan community through scholarships, student events, and partnerships that promote educational success and financial empowerment.
- Reach your goals faster with the free 1:1 Goals Coaching, designed to help you prep for a lifetime of wise informed decisions with free financial goal setting strategies and budgeting tools.

For more information, visit their website.



Career Center

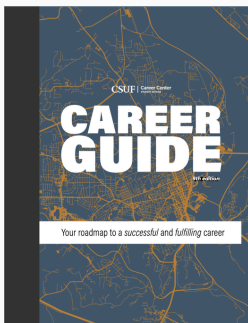
As a parent or supporter, it can be overwhelming to watch your student try to navigate their career path—but they don't have to do it alone. The Career Center is here to support them with two types of dedicated professionals:

Career Coaches and Titan Career Ambassadors

- Career Conversation Starters (before Job & internship search tips)
- Resume review
- Cover letter guidance
- Job and internship search tips

College Career Specialists-

- Career exploration
- Industry guidance
- Mock interviews
- Graduate school preparation



This is a free Career Guide students can download to learn about career planning, resume building, cover letter writing, etc.



To view the guide, scan the above QR code.

Signature Programs Offered by the Career Center for Students to Join-

- I Am First
- Titan Takeover
- On-Campus Interview Program
- Titan Career Ambassador



For more information, visit their website.

Housing and Residential Engagement

Cal State Fullerton's Housing and Residential Engagement department provides on-campus housing options designed to support students' academic and personal growth. Housing includes residence halls or suites for first-year students and apartments or suites for returning and transfer students. Residents have access to amenities such as dining options, study spaces, community events, and academic support programs. Safety and security are a priority, with on-site staff and controlled building access.

For more information on housing options, costs, and application deadlines, visit the CSUF Housing and Residential Engagement website.



Titan Dining Hall

Located within Student Housing, The Titan Dining Hall is an all-you-care-to-eat dining hall that is open to everyone in the Fullerton community. We offer a variety of food options that are sure to fulfill any craving!



For more information, visit their website.

CSUF has no housing guarantee or live-on requirement and they expect to be at full capacity this academic year so they recommend students to apply as soon as possible.



Parking and Transportation Services

Parking permits are required to park at Cal State Fullerton and permits are available to purchase two weeks before the semester start. Parking and Transportation Services (PTS) provides a wide variety of services, including:

- Semester & Short-Term Parking Permits
- Off-site Parking & Shuttle Program
- Alternative Transportation Subsidies & Programs
- Carpool Ridematching
- EV Charging
- Assistance to Pay/Appeal a Citation

For additional information, visit the CSUF Parking and Transportation Services website or call the Parking Office at 657-278-3082.



CSUF Police Department

The CSUF Police Department is committed to the safety of CSUF and the surrounding community. The department offers various services such as campus safety escorts and live scans, free safety presentations and activities, self-defense classes, a Community Police Academy, and community outreach opportunities throughout the semester to keep the community informed and safe.

Open 24 hours a day, seven days a week, they can be reached by calling or texting 911, calling their non-emergency number at (657) 278-2515, or by using one of the university blue phones.

They are honored to partner with students, staff, and faculty to support a safe, inclusive, and welcoming university for Titans to Thrive.



For more information, visit their website:



CSUF PD is proud to announce the rollout of the new TitanSafety mobile app, designed to help you stay safe on campus. The app offers a range of user-friendly features accessible to CSUF students, staff, faculty, and visitors.

TitanSafety offers emergency and non-emergency features, including emergency contacts, mental health resources, virtual safety escorts, and more, all at your fingertips. The app is available for free download on the Google Play Store and Apple App Store.

Become a safety ambassador by being one of the first to download it and encourage others to do the same. Questions regarding the application can be emailed to upd.pio@fullerton.edu.

TitanHEALTH

TitanHEALTH, divided into three areas, is your students' partner in navigating their health at CSUF.

TitanMED Clinical Health Services

- TitanMED specializes in basic medical care that helps support your students' daily life.

TitanWELL Health Promotion Services

- TitanWELL specializes in topics, such as Nutrition and Active Lifestyle; Sexual Health; and Alcohol and Other Drugs, which assists your students in making healthy choices.

TitanTHRIVE Confidential Advocacy Services

- TitanTHRIVE is a confidential campus resource for students, faculty, and staff impacted by sexual violence and supports the development of collective well-being across campus.

All registered students, both domestic and international, are entitled to utilize the services offered through TitanHEALTH on campus for free or very minimal cost. Any health insurance plan purchased is additional coverage beyond what is offered through TitanHEALTH.

For more information on what TitanHEALTH can provide your student, visit their website!



Counseling and Psychological Services (CAPS)

Counseling and Psychological Services (CAPS) provides mental health support for students to promote their emotional well-being and academic success. Services are confidential, accessible, and designed to address a range of concerns. Key offerings include:

- Individual Counseling
- Group Counseling
- Crisis Intervention
- Workshops and Outreach
- Psychiatric Services
- Confidential Support



For more details and information, visit their website!

CAPS Wellness Room

This space welcomes students to make a reservation with the massage chairs or napping pods, practice mindfulness techniques while exploring the art area, attend a yoga session, and connect with peers on their mental health wellness journey in the lounge relaxation space.

The mandatory Student Health Fee (SHF) paid by students each semester includes CAPS services. There are no additional fees for services.



Titan Shops

Titan Shops is Cal State Fullerton's official campus store: your one-stop shop for gear, tech, supplies, snacks, and more to get you through your first year as a Titan. Enjoy great service, quality products, and competitive prices.

SmartAccess+ (Available Spring 2027)

SmartAccess+ is a flat-rate course materials program designed to provide students with day-one access to eligible textbooks and course materials at predictable pricing.

Titan Shops is a division of CSU Fullerton Auxiliary Services Corp., a nonprofit auxiliary organization promoting and assisting the university community through services and support.



Scan the QR code for more information

CAMPUS RESOURCES

Diversity Initiatives and Resource Centers (DIRC)

Diversity Initiatives and Resource Centers (DIRC) at Cal State Fullerton provides inclusive spaces that foster a sense of belonging for students of diverse identities and champion student success across campus. DIRC is home to eight identity-based resource centers:

- African American Resource Center (AARC)
- Asian Pacific American Resource Center (APARC)
- Latinx Community Resource Center (LCRC)
- Losquadro Keller LGBTQ Resource Center (LKQRC)
- Native American & Indigenous Resource Center (NAIRC)
- Southwest Asian & North African Resource Center (SWANA)
- Titan Dreamers Resource Center (TDRC)
- Women's Resource Center (WRC)

Each center offers students an inclusive space to be their authentic selves, co-curricular engagement opportunities for students to develop deeper understanding of their identities and those of others, as well as resources to support their academic and personal success. Students of all identities are welcome in all of our spaces. DIRC Programs are open and available to all who are interested to apply and/or participate, regardless of race, sex, color, ethnicity, national origin, or other protected statuses.



For more details and information, visit their website!



Special Resource for our undocumented students: The Titan Dreamers Resource Center (TDRC) supports undocumented Titans and students in mixed-status families. Every year, they host over 50 programs and workshops aimed to educate, empower, and build professional skills to cultivate a sense of belonging at CSUF. Students are able to seek 1:1 support through the TDRC mentorship program and by making appointments with the TDRC coordinator. The TDRC also connects students with free legal immigration services through their partner, CARECEN. The Center also provides a comfortable study space where students can hang out with friends or work on homework with a beautiful view of Titan Walk.



Scan QR code for more information!

Information Technology (IT)

Information Technology plays a vital role at Cal State Fullerton, driving innovation and leveraging technology to enhance the campus experience. We understand the challenges faced by faculty, staff, and students, and continuously strive to deliver high-quality, forward-thinking services that meet and exceed the expectations of our diverse campus community.

Student Technology Services:

- Help Desk
- Device Loaner Program
- Access to various software applications
- Campus WiFi
- Campus Computer labs
- Printers, Copiers, & Scanners
- Digital Print Services



For more details and information, visit their website!

TitanCard

The TitanCard is the official identification card issued by the University to students, faculty, staff or other authorized individuals for the sole purpose of identification and access to campus facilities, services and activities. For more information on TitanCard, scan the QR Code.



Associated Students Inc. (ASI)

ASI (Associated Students, Inc.) is a student-run organization that represents and advocates for the needs and interests of the student body. ASI works to enhance the overall student experience by providing services, resources, and activities that promote student involvement, leadership development, and campus engagement.

Here are just a few of the programs and services that ASI provides:

- Student Government
- Children's Center
- Titan Student Union
- Food Pantry
- Student Recreation Center
- Fall and Spring Concerts



...and so much more! Scan the QR code for their website.



Disability Support Services

Disability Support Services (DSS) ensures the civil rights of students with disabilities at CSUF by providing accommodations and services that remove barriers and promote equal, meaningful access to all aspects of the university experience—including classrooms, course materials, campus environments, and activities. DSS is committed to advancing equity, reframing disability as an important dimension of diversity, and fostering a more inclusive campus community.

Services include:

- Disability-Related Advising
- Classroom Accommodations
- Exam Accommodations
- Priority Registration
- Accessible Furniture
- Assistive/Accessible Technology
- Accessible Books and Course Materials
- Deaf and Hard-of-Hearing (DHH) Services
- Disability Advocacy
- Workshops and Disability Coaching

For more information and instructions to apply, please scan the QR code to visit our website.



Basic Needs Services

Basic Needs Services provides comprehensive programs and support to students who experience unforeseen hardships that often result in food, housing, and financial insecurity. Forms of assistance include:

- Food support
- Temporary housing
- Grant funds
- Hygiene products

Students are also provided guidance and referrals to on and off-campus resources. Such support alleviates the distress of meeting one's basic needs while also managing academic, work, and other responsibilities, thus promoting well-being and retention.

Basic Needs Services is open and available to all who are interested to apply and/or participate, regardless of race, sex, color, ethnicity or national origin.

Scan the QR code to learn more about how we can support your student!



ASI Food Pantry

The ASI Food Pantry is a free resource for currently enrolled CSUF students. Located in the Titan Student Union Room 129, the Pantry provides access to food to support student well-being and help reduce food insecurity. To further support students, the Pantry also offers refrigerated lockers and hosts Pop-Up Pantry events throughout the year.



For more information, please scan the QR code to visit our website.



WHAT TO DO ON CAMPUS



Fullerton Arboretum

Take a walk in nature and explore the Rainforest and Desert sections in the Fullerton Arboretum!



Titan Student Union (bottom floor)

Explore the entertainment floor in the TSU! Hit some strikes, play a game of pool or explore the Esports lounge.



Titan Shops

Want to deck out in all CSUF merch? Check out what Titan Shops has to offer!



Photo Opportunities

Want to take photos with your student to celebrate their first event on campus? With a beautiful campus there are a variety of photo worthy locations!

WHAT TO DO OFF CAMPUS



Downtown Fullerton

Want to grab a coffee or dinner? Check out the restaurants, cafes, and shops in Downtown Fullerton! Here are some locations to start your adventure:

Restaurants: Fuoco Pizzeria Napoletana, The Old Spaghetti Factory, All About Pho, etc.

Cafes: Dripp, The Mugs, Made, Sip and Savor, The Night Owl (offers jazz performances Thursday nights!), etc.

Activities: axe throwing, pottery painting, escape rooms

Want a sweet treat to end the day? Check out these nearby locations!

Sweet Treats

- Somisomi
- After's Ice cream
- Joe's Italian Ice



Downtown Disney

Grab a bite to eat or purchase mickey ears for your next Disneyland adventure!



Socal Beaches

Want to make the day feel like a vacation? From Laguna Beach to Newport, make the day extra exciting, take a trip to a beach nearby!

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[illegible]

